

Practical Problem Solving



WHAT IT'S ALL ABOUT

Target Group

Employees or leaders who want to support the business and the team in practical problem solving. Requirement is the availability of a coach to accompany the training.

Learner's Objectives

- Understand, learn and apply our common problem-solving framework in various formats.
- Practice and learn the problem-solving tools, containing quality tools like Pareto, Ishikawa and 5 Why Technique.
- Start learning to coach others to apply team-based problem solving.

Format

Fully interactive, virtual format delivered over a course of approx. four weeks, supported by exercises and peer learning (format might vary)

Language

English and German available

Facilitators

Lean Professionals and Lean Leaders inside Haniel and the Business Units.



ILLUSTRATIVE PROGRAM STRUCTURE

4 WEEKS VIRTUAL LEARNING JOURNEY

Checklist before joining

- Define a business problem you want to tackle over the course of the program
- Have a business sponsor
- Have a lean coach

Week 1

Session 1
(45 min)

- Joint kickoff
- Expectations for the program
- Personal introductions

Session 2
(90 min)

Application

30
min

- Introduction to problem solving
- Problem solving as Team effort
- Trend chart
- Problem description & rationale

Week 2

Session 3
(90 min)

Application

30
min

- Breaking down the problem
- Is/Is not questions
- Overview Quality tools
- Pareto

Session 4
(90 min)

Application

30
min

- Ishikawa & Brainstorming
- Root cause analysis (5 why)

Week 3

Session 5
(90 min)

Application

30
min

- Countermeasure selection
- Implementation plan
- Check results and standardize
- Roadblocks to problem solving

Session 6
(90 min)

Application

30
min

- Review own problem using checklist
- Q&A
 - Own problem
 - Practical problem solving in general

Week 4

Session 7
(90 min)

- Coaching for practitioners
- Coaching tools
- Coaching model

Session 8
(90 min)

- Coaching in practice
- Next steps
- Certification

HOW IT IS ORGANIZED



Registration

Practical Problem Solving Trainings are offered on a regular basis in every Business Unit and facilitated and organized through local CI leaders.

If you want to apply yourself or if you want to nominate your employees for a program, please reach out to your local CI leader (see below). For overall questions you can contact the persons on the right.

Certification

The Practitioner Trainings are a joint effort of the Lean Community, who insure a common standard across the Haniel Group.

Participation of the training will be certified to acknowledge the effort put into the training as well as the impact of the practical problem-solving through the participants.

Contact Persons



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