

HIGHLIGHTS 2009

celesio



In **March**, Unicarepharmacy, Celesio's Irish subsidiary, was nominated for the second time in succession by the Great Place to Work Institute for its openness and transparency towards customers and staff. In **December**, Unicarepharmacy also received the award of "Best Employer 2009" from the organisation Retail Excellence Ireland.

In **July** the DocMorris pharmacy chain began preparations for its expansion into Sweden. The development of this new business was undertaken by Celesio's subsidiary Norsk Medisinaldepot, which already operates pharmaceutical wholesaling as well as the Vitusapotek pharmacy chain in Norway.



In **August**, Celesio acquired a majority 50.1 per cent shareholding in Panpharma – the number one in Brazilian pharmaceutical wholesaling. Its entry into the Latin American market is part of Celesio's growth strategy: Brazil has the largest population of any country in South America with more than 191 million inhabitants.



In **January**, CWS-boco published an international Corporate Social Responsibility (CSR) Report for the first time. The report reflects the company's acceptance of responsibility for the environment, its staff and society at large. CWS-boco has developed seven CSR guidelines which serve as a code of conduct for its employees.

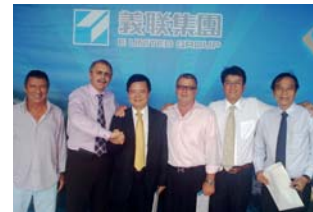


CWS-boco obtained as many as two commendations for its ParadiseLine product line. In **July**, the company received the internationally renowned "red dot award". In **September**, the towel, soap and fragrance dispensers also received the "Purus Award" for their harmonious design concept and the best user-friendliness.

As a consequence of the massive spread of the H1N1 virus, CWS-boco helped companies to take precautions against the pandemic. In **October**, the website www.haendehygiene.de went online. In the portal, those interested can find information on disinfection and the hygienic equipment of washrooms.



The integration of the US company Utica Alloys, acquired in 2008, was consistently followed through by ELG in 2009. Its existing activities in the superalloys sector were combined with those of Utica Alloys. In this way, both companies strengthened their services. You can read more about this on page 10.



One of ELG's most important customers in Taiwan is the steel manufacturer E-United Group. This company has built E-DA World, an entirely new city including a university, leisure park and hospital. All of the company's important business associates were invited to the opening ceremony on **May 21** – including a delegation from ELG.

TAKKTAG

BUSINESS EQUIPMENT SOLUTIONS



On **April 3**, TAKKT took over the American company Central Products LLC. The US market leader in mail-order restaurant equipment complements the business of Hubert – a TAKKT subsidiary that is also active in the food service equipment sector.

In **May**, TAKKT won the German Investor Relations Prize – awarded jointly by the magazine WirtschaftsWoche, the German Investor Relations Association and the London market research institute Thomson Reuters Extel Surveys – in the SDAX segment. TAKKT convinced the jury with its open and prompt financial communication.



On **October 6**, TAKKT AG unveiled its purely internet brand for Europe, www.certeo.de, through which the company will market business equipment from the KAISER + KRAFT EUROPA product range. With its new brand, TAKKT mainly targets small and medium-sized companies, self-employed persons and freelancers. Read more about the development of the online business on page 18.

HANIEL

HANIEL

Main Sponsor of



In **June**, Haniel announced its support for the Cultural Capital 2010: the Group will contribute some two million euros as the main sponsor of RUHR.2010. Half of this sum will be spent on the overall project, and half on activities in Duisburg where the company has its headquarters.



On **September 11**, the Supervisory Board appointed Prof. Jürgen Kluge as head of the Haniel Group from January 1, 2010. Also new to the Managing Board is Stefan Meister. The Supervisory Board extended the contract of Prof. Klaus Trützschler until 2012. The former Chairman of the Managing Board, Dr Eckhard Cordes, and Dr Fritz Oesterle retired from their offices.

On **October 15**, Haniel issued a euro benchmark bond for the first time. The security had a total issuing volume of one billion euros. The company issued the bond to support its long-term financing. Due to the high level of demand, in many cases Haniel could not fully service the volume demanded.